

Scalix - Bug #60242

Calendar Invites are not added to Calendar after acceptance

02/02/2016 08:54 AM - Monika Pum

Status:	New	Start date:	02/02/2016
Priority:	Normal	Due date:	
Assignee:	QAGroup	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	Scalix 12.6		
Operation System:	--		
Description			
I sent Robert rsh@madeit.com an invitation from my outlook and he accepted it from his outlook BUT it does not show up in his calendar after that			

History

#1 - 02/22/2016 10:11 AM - Prakash Nikhar

Hello Monika / Robert,

What is the version of outlook which you are using ? Robert could you please check scalix connector properly syncing the calendar? Can you confirm you are using Scalix Connect with Outlook or outlook configured via POP or IMAP? please try reinstalling scalix connector and check once with another outlook profile ?

#2 - 04/12/2016 10:30 AM - Monika Pum

- Assignee changed from SupportGroup to Alexey Bobyr

Pascal reported Similar issue, they both use CalDAV on IOS and OSX, I can only assume that the problem starts here which is a problem cause we advertise that we support all options.
Robert uses ActiveSync on iOS and CalDav on MAC

#3 - 04/13/2016 02:20 AM - Alexey Bobyr

- Assignee changed from Alexey Bobyr to QAGroup

@QA try to reproduce and where exactly it happens outlook, or AS or CalDav or

#4 - 04/13/2016 04:45 AM - Alexey Bobyr

- Parent task set to #60266

- File snapshot9_.png added

Had one appointment in Inbox.

in grid displayed something like this

"!" - app cion with "!" - subject

when I clicked at it showed me following messages.

notfications:

- This message could not be processed properly because the calendar could not be loaded.

- This meeting has been canceled.

...

In api/swa logs erros Appointment is null

Server did not send me a valid appointment (ics) file.

If server does not give valid ics file it wont be shown , AS, Webmail, Dav

First must be fixed #60266.

#5 - 04/27/2016 08:36 AM - Monika Pum

who is capable of fixing that issue 60266?

#6 - 07/29/2018 03:23 AM - Alexey Bobyr

@QA any updates?
have you tried to reproduce it?

Files

snapshot9_.png	133 KB	04/13/2016	Alexey Bobyr
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